

Quality warranty for X series co2 laser tube

1. The warranty period for the first buyer is 360 days.
2. Within 540 days(X1、X2、X4) / 360 days(X6、X8) from exit works date on the label, we replace free of charge if the power is less than 80% of rated power while the users operate according to our manual. The replaced laser tube will have same warranty as new one. The single transportation freight will be afforded by buyer. When the laser tube structure is damaged changed, we will not be responsible.
3. Form 180st days to the 540th days from exit works date on the label, we repair or replace free of charge if the power is less than 75% of rated power while the users operate according to our manual. The replaced or repaired tube will have same warranty as the one which the buyer purchased first time from us. The single transportation freight will be afforded by buyer. When the laser tube structure is damaged changed, we will not be responsible.
4. This quality warranty is invalid for special products or personalized products as required by users.
5. It must be used according to the corresponding instructions for X series products, otherwise this quality promise is not valid.
6. The corresponding power supply of X series products must be used.
7. The following conditions must be met, otherwise the quality guarantee is not valid.
 - 1) Good appearance, structure and quality.
 - 2) There is no contamination, scratch or crack on the surface of the output mirror.
 - 3) When the laser fails to work normally and the appearance remains intact, the laser tube shall be returned to our company for inspection. Our company shall not be liable for any damage caused to the laser tube during transportation.
8. If the laser tube glass structure is found to be broken within 7 days after the goods arrive at the first buyer, our company shall be responsible for the free replacement, and the one-way freight for the replacement shall be borne by the buyer. We are not responsible for this situation from day 8.

If the products are delivered by our company, the customer's acceptance on the spot shall prevail. If the customer transports the products again, our company shall not be responsible when the glass tube structure is broken.

9. Our ex-factory standard:

The output power of X1 is 75W.

The output power of X2 is 90W.

The output power of X4 is 100W.

The output power of X6 is 130W.

The output power of X8 is 150W.

10. The CO2 laser quality warranty is valid before December 31, 2020, but the next modification is allowed, and the one below is subject to the conflict. For the goods delivered before the next change, the quality warranty certificate is the executive standard.

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